Notes

Members Attending: Eric Olson, Shawn Lander, Mark Robinson, Dan Cromer, Kris Kirmse, Lane Blanchard

Others Attending: David Huelsman, Rob Luetjen (Left meeting at 3:45pm), Tom Livoti, Crystal Norton (Xerox, left meeting at 3:45pm), Saira Hasnain, Wayne Hyde, Dan Miller, Kiem Tran, John Madey, Bob Beamer (Remote—Xerox, left meeting at 3:45pm), Warren Brown (Remote), Iain Moffat (Remote), Guest??(Remote), Chris Griffin, Jeff Capehart (Remote)

3:00 to 4:30 pm 06/06/2017 Hub 272

AGENDA ITEMS

• PrintSmart Wireless Printing – Rob Luetjen and Xerox SME
  o Documents distributed to committee prior to meeting:
    ▪ Mobile Print 3.5 Information Assurance Disclosure.pdf
    ▪ XMPS_3.5_CRIF v1.0.docx (Site Survey)
    ▪ XMPS_CED_3.5 v1.0.pdf (Customer Expectations Document)

• IP Management Policy – Tom Livoti
  o Documents distributed to committee prior to meeting:
    ▪ UF IPAM Standard-v2.4-draft.docx
    ▪ UF IPAM Standard Addendum-v1.2-draft.docx

• UFEM Governance Committee
  o Ken Sallot end of term – much accomplished.
  o Committee needs a new chair and also operating rules for term, rotation, etc.

1) Deliverable via email to Eric Olson → Crystal Norton (Xerox) provide report on those UF constituent groups who have requested mobile print services such as that provided by Xerox

2) Deliverable—suggest email go out to UFEM sub committee members requesting submission for other nominees that would like to step forward as possible chairs.

***PrintSmart Wireless Printing

Rob Luetjen—Current program of Xerox PrintSmart initiative is in a “steady” state. Moving forward with further Xerox services, pricing for PrintSmart Wireless printing in the beginning stages was too expensive. Was pricing per user...now the pricing is per device. This change in pricing being more palatable to end-users the details of the Xerox PrintSmart Wireless printing is now being presented to SIAC.

Beamer—Presentation from remote attendance. Had difficulty with showing presentation to SIAC committee due to technical issues that were never resolved.
What follows is based on a verbal description presented to SIAC—Wireless solution is client platform agnostic. Printing is conducted through an attachment in email sent to a “campus mobile print server” (number of eventual servers implemented will depend on campus print volume)...this server will send a pin code reply via email back to user...then user walks up to any Xerox printer (Mobile capable device) (Can be other vendor printers for example HP NOT just a Xerox device) and selects mobile print and enters pin code.

Shawn—Billing...can you select which printers will be able to print via the PrintSmart Wireless Printing (Concerned about management and internal departmental billing)?

Beamer—Will need a third party software package. The ability to print is based on email domains.

Blanchard—Departmental pin codes static...answer YES. (Concern about departmental pin codes being released in the “wild”) Since static and not easily changeable, this could be possible concern.

Beamer—Each device will have to be visited and enabled by a Xerox technician for Xerox PrintSmart Wireless Printing.

Brown---How do you change the printer settings with Mobile Print Solution?

Beamer—At the time of the release of job at the printer, the user selects the type of print at the device.

Hasnain—The Mobile Print experience seems complicated. The end user will not have the “home experience”--Huelsman. IE..sending a print job to via email to a server. What is the use case for Mobile Print solution? General concurrence from SIAC

General Discussion: Current printing practices on campus. The student experience..etc. SIAC members state what problem are we trying to solve with this solution? This is not a simple solution for Mobile Printing.

Cromer—iPad printing might find this as a solution. IFAS has employees that travel and this may be a print solution. What is the cost?

Beamer—Xerox has to setup a server infrastructure. Xerox licenses based on a per device arrangement. Less than $1000 per machine one-time cost.

—Mobile Print is deployed in Georgetown, Michigan (underway) and numerous commercial accounts.

Lander---Use case as he has been told...faculty want to print from any location.

Luetjen---Use case he has been told is faculty want to print from home and have document available to them when they come on campus.

Hasnain---Email being used for Mobile Printing. Retention Period issues?

****Discussion ended with a request by SIAC to Ms. Crystal Norton to provide a general list (no individual names) of UF constituent groups that have requested PrintSmart Wireless Printing in order for SIAC to accurately assess the need for this capability on campus.

***IP Management
IT Governance: Shared IT Infrastructure Advisory Committee (SIAC)

Tom Livoti—See proposed Draft for IP Management, Policy Addendum etc. Public IPs would have to be vetted by ISO with Risk Assessment and a full understanding of Risk scope in relation to Risk Appetite at the UF and Departmental level. Process involves ISM/ISA. Don’t want to break anything. Goal is wanting to get to one DNS.

Brown---Worried about functionality of infoblocks with implementation of UF IPAM.

General Discussion: InfoBlocks...issues with policies ➔ basically concerns.

Hasnain---Please review policies.

Livoti---Look at the policies as written and provide feedback.

Griffin: MAB works fine with third party DHCP services. MAB should be a different discussion in order to provide more detail.

***UFEM Governance Sub-Committee

Olson—UFEM subcommittee. Conducted a mountainous amount of work for a solution. Ken Sallot is stepping down as chair after having done an exemplary job as chair. Need a replacement. Have identified the direction of SCCM and Jamf. SIAC needs to define membership and select a new chair.

Blanchard— for general discussion, does sub-committee still need to exist? What were the stated goals of its formation and have they been addressed and/or accomplished?

Olson—Goal of sub-committee to find a replacement for BigFix DONE,

General Discussion—UFEM itself needs governance. A distributed group of subject matter experts on end point management to provide oversight/input of deployment and use.

Warren Brown TENTATIVELY selected as new Chair for 1 year PENDING submissions via email for other nominations for chair for UFEM. REVIEWED in 1 year.

Olson—Andrew Cary nominated as new member on UFEM sub-committee.