

IT Governance: Shared IT Infrastructure Advisory Committee (SIAC)



Chairman's Notes

3:00 to 4:00 02/22/2011; Room 507 CSE

Members Attending: Benjamin, Brasch, Cromer, Fitzpatrick (chair), Frey, Kirmse, Lander, Matusz, Olson

Others Attending: Burdette, Easley, Hester, Madey, McAllister, Miller, Moffat

1. Chairman's Notes from February 08, 2011 – no changes.

2. SIP Trunks – OCS Upgrade Proposal

- Dan Cromer presented a request from IFAS for CNS to install SIP [Session Initiation Protocol] trunks connecting MS Office Communicator (OC) clients to the Cisco Call Manager.
 - This would enable IFAS field offices to use OC to "call" VoIP phones on campus, bypassing the public switched telephone network.
 - Dan estimates this could save IFAS \$40K/year on long distance phone calls from their field offices to campus administrative offices.
 - Other UF units might also realize a savings by using this technology.
 - The biggest obstacle will be on the human-side – changing people's behavior to use this new option. Potential cost savings might motivate managers to make the change.
 - A SIP trunk is not a physical phone line, but rather a software protocol enabling computers to interconnect with telephones.
- **Committee Feedback:**
 - **General agreement that this is a good thing to do.**
- **Next Action:**
 - **CNS will proceed with a pilot test of SIP trunks from OCS to the Cisco Call Manager.**

3. Red Hat Linux – Site License Proposal

- Chris Easley (CNS/ERP-Infrastructure) presented a report on the recently negotiated UF Site License for Red Hat Enterprise Linux (RHEL).
- UF was spending \$85K/year on licenses, plus another \$10K/year for the Satellite Service.
- Negotiations with Red Hat resulted in a contract for a U-wide site license at \$105K/year.
- The license (including premium support) is now available to anyone at UF.
- Currently we are doing pilots/tests, and plan to publicize soon.
- Funding: 1st year CNS is asking large users to kick in whatever they had already planned to spend on RHEL. Hopefully this service will become RCM funded off-the-top, next Fiscal Year.
- Scott & Shawn said that they wished they had known about this sooner. They both have many departmental systems running on Ubuntu, and they are not likely to make any changes now.
- **Committee Feedback:**
 - **General agreement that this is a good thing to do.**
- **Next Action:**

- CNS will proceed with developing an implementation plan, including administration mechanisms, publicity/awareness, and has requested RCM funding for future years.

4. Wireless Expansion – Campus-wide Upgrade Proposal

- Todd Hester (CNS/Network Infrastructure) presented a 5-year plan to enhance UF Wi-Fi (802.11x) service via a 4x increase in capacity, at double the density, and with special attention to classrooms and conference rooms.
- Cost will be \$400K/year for the initial build-out, and then for upgrades/replacements thereafter.
- Brasch gave a strong endorsement from student viewpoint.
- **Committee Feedback:**
 - The committee strongly endorsed this proposal and recommended that it go to the IT Policy Council for approval and funding.
- **Next Action:**
 - Tim will present the recommendation to the IT Policy Council.

5. Suggestions for Future Agenda Items

- Tim acknowledged that the university wants to know how UF IT is spending its money. What benefit does the university receive, and is it a good value for the price?
- CNS intends to present that kind of information to this committee throughout the next year. Financial “transparency” is a major goal.
- There’s also a lot going on in Distributed IT, and Tim encouraged members to bring their info to these meetings so we can compare notes, raise awareness, and identify best practices.

6. Follow-up Actions – from previous meetings

- Expect status report at the next meeting on --
 - VDI Pilot – CNS and the College of Business will develop a requirements spec.
 - Student E-Mail Outsourcing – on-campus vendor presentations – coming soon.
- Strategic Plan for UF IT
 - Fedro will soon submit the draft Strategic Plan to the IT Policy Council.
 - The advisory committees including SIAC will be asked to review and comment.

7. Next Meeting – the 4th Tuesday from 3:00pm to 4:00pm – March 22 at CSE 507

Additional Information:

- UF IT Governance Home: <http://www.it.ufl.edu/governance/>
- Shared Infrastructure Advisory Committee (SIAC) website: <https://connect.ufl.edu/IT/SIAC/>