

Chairman's Notes

3:00 to 4:00

08/23/2011

CSE 507

Members Attending: C. Benjamin, Cromer, Fitzpatrick (Chair), Kirmse, Matusz, Olson

Others Attending: G. Ayoub, D. Burdette, J. Cox, W. Curry, T. Hester, J. Madey, D. Miller, D. Pokorney

1. Chairman's Notes – from July 26, 2011 – No changes

2. InCommon Silver Certification

Warren Curry

Refer to handouts for details/specifics

- ID Management Policy
 - This is a proposed *update* to the existing Identity management policy
[\[http://www.it.ufl.edu/policies/identity/\]](http://www.it.ufl.edu/policies/identity/)
- ID Assurance Profiles Standard
 - Will be adding Passport number to UF directory as an additional 'authoritative confirmation source record,' similar to Social Security Number, especially for people who don't have SSNs.
 - Will have a screen for Identity Management (IdM) Coordinators to fill out info on people they're 'proofing'
 - IdMs will be people at the department level, likely the people currently acting as Directory Coordinators; they will have to be 'Silver' level themselves, and take an on-line course.
 - The proofing process will be a separate follow-on process to issuing UF ID; only for those people needing an identity 'level of assurance' (LOA) which requires proofing.
 - Curry anticipates having a couple of 'town-hall' meetings (November) to help education/awareness effort
 - "Main work body" (most employees) will probably be Bronze
 - 'Basic' would probably be the default demotion level if account was compromised
 - Kirmse points out potentiality for confusion between 2 "UF Basic (X)" levels; general agreement among committee that this is confusing, and request to change the first one to "UF Self Asserted"; "Consider it done" [WHC]
 - "Guest" cannot be upgraded, and disappears in 14 days.
- ID Management Service Provider Standard
 - All uses of UF ID credentials must be secure & pass audit scrutiny, in order for UF to be an InCommon Silver certified entity.

3. Voice-Mail Migration

John Madey

Refer to handouts for details/specifics

- Ties VoIP phone numbers with UF Exchange, so that VoIP voice-mail is integrated with Exchange mailboxes; copies of voice-mail appear in Exchange mailbox as .WAV file attached to e-mail message from voice-mail server. Opening or deleting e-mail will update voice-mail status on phone, as well.
- This will only affect users who are on VoIP phones, AND who are UF Exchange users; if either of those conditions is not true, then this change will not affect that user.
- This implementation will not include Div. of Housing, or Health Science Ctr. – both of them have their own, separate systems
- Pilot starts 9/4/11, with Colleges of Law & Bus. Admin., and IFAS Lake Alfred CREC
- After the pilot, they'll go department-by-department, offering opt-in
- Hopes to be mostly done by end-of-calendar year
- Tim will send out info to UF IT Directors; Madey will e-mail departmental telecom admin contacts.

4. Service Catalog Development Project

Tim Fitzpatrick

- Workgroup in progress; Elias is sponsor, Tim is leader; scope includes AT, CIO Business Center, CNS, ES, InfoSec
- Purpose:
 - to develop menu of public-facing services
 - to document method(s) for requesting these services
 - to publish the menu/method(s)
- Tim will ask members of this committee (SIAC) to participate in a 'focus group' to review the deliverables when they've advanced to a sufficiently developed stage

5. Group Discussion Items

All

6. **Next Meeting** – the 4th Tuesday from 3:00pm to 4:00pm – September 27 at CSE 507

Additional Information:

- UF IT Governance Home: <http://www.it.ufl.edu/governance/>
- Shared Infrastructure Advisory Committee (SIAC) website: <https://connect.ufl.edu/at/SIAC/>