IT Governance: Shared IT Infrastructure Advisory Committee (SIAC)

UNIVERSITY of FLORIDA

Chairman's Notes

3:00 to 4:00   **04/26/2011**   **CSE 507**

Members present; Benjamin, Cromer, Fitzpatrick (Chair), Frey, Kirmse, Lander, Matusz, Mishra, Olson
Others present: D. Burdette, W. Curry, D. Miller, D. Pokorney

1. **Chairman's Notes** – from March 22, 2011 – no changes.

2. **Strategic Plan for UF IT** – approved by the IT Policy Council –
   - general availability – May 1 (now looks like end of June)
   - next steps – prioritize projects within and across the focus areas

3. **Wireless Project** – approved by the IT Policy Council –
   - 6 phases – 6 years – 2 phases completed – 4 phases to go
   - this year's status – 1200+ APs in service – covering 70% of OUR classrooms
   - next year's target – 1600+ APs in service – covering 100% of OUR classrooms
   - expect to solve the persistent sign-on problem for smart phones by Fall 2011

4. **Follow-up Actions** – quick status –
   - RedHat Linux – site license implemented – service now available
     - Question from Eric re: renewal for future years
     - Answer from Tim; it's on the list for RCM, and we are "very hopeful" that it will be approved – but if RCM doesn't cover it, CNS will find a way.
   - Fax Server – testing in progress – target date for pilot *[Matusz & CLAS]* – late Summer
   - Student E-Mail Outsourcing – on hold for now – still a priority – target date TBD
   - InCommon SSL Certificates: Eli Ben Shoshan (CNS) and Warren Curry (ES) will start early-adopters/pilot-implementation for UF-issued SSL certs based on the InCommon root-certificate.

5. **New Issues** –

   - Request from Dan Cromer re: ProofPoint change:
   Current ProofPoint options only provide 2 levels of spam-protection for users to select: Medium & Low [see http://www.mail.ufl.edu/proofpointsettings.shtml].

   A "High" policy is defined, but not exposed for user-selection. The 'High' policy is set such that spam-scores 50-79 -> Quarantine, 80+ blocked outright.

   Dan proposed exposing the "High Spam Protection" policy as an option for end-users.

   Current default is 'medium'; that would not change.

   - **Committee Feedback: general agreement that this is a good thing to do.**

- **Next Action: CNS will implement the change.**

- Request from Shawn Lander re: 'Drop-Box' service:

  Shawn proposes ("small") new UF-wide "Drop-box" type service; a means for securely posting 'ad-hoc' files for access by others – especially files not suitable for transmission via e-mail (due to size or content-type restrictions). Shawn has been operating this service for the College of Engineering [https://attachments.eng.ufl.edu]; allowing others to use as well. Now they are migrating servers to CNS, but don't want to pay hosting charges for this service, particularly since they view it as a useful service for the whole university. [This is a 'LAMP' application: Linux, Apache, MySQL, Perl/PHP/Python, meaning it's easily portable, using very generic, common infrastructure]. Shawn says he's willing to continue owning/supporting/maintaining it, if CNS will host it as a "common-good" service. Dan Cromer endorses this in concept. There was some additional discussion suggesting alternative means to similar ends using SharePoint.

- **CNS will follow up with Shawn to evaluate current methods and possible hosting options.**

5. **Strategic Plan for UF IT** – need to set priorities for SIAC projects –
   - 3 service categories – lines of business
     - Kris Kirmse asked about a CNS Service Catalog – Tim said "coming soon".
   - listings of projects within categories
   - rankings of projects within categories
   - Tim distributed a draft form to facilitate a prioritization/ranking of projects by committee members. Various approaches to the process of prioritization were discussed.

     Dan Cromer mentioned the Fajack Print Output Cost Reduction project, and the likelihood that will become a significant issue for UF IT.

     Some discussion re: Outsourced services, and the role of this group in reviewing and advising.

     Dan Cromer mentioned the possibility that other committees may put things on our plate.

     Julie Frey suggested that an alternative to strict ordinal ranking would be to assign projects to priority levels, which could accommodate multiple projects per priority-level.

     Tim will create revised ranking form with the #5 item (in each category, which is currently a 'catch-all' aggregation) split out into individual lines; priority on the left, ranking on the right. This new form will be emailed to committee members for them to fill out and return.

6. **Next Meeting** – the 4th Tuesday from 3:00pm to 4:00pm – May 24 at CSE 507

Additional Information:
- UF IT Governance Home: http://www.it.ufl.edu/governance/

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- Shared Infrastructure Advisory Committee (SIAC) website: https://connect.ufl.edu/at/SIAC/