Notes

Attendance: Kris Kirmse, Eric Olson, Lane Blanchard, Mark Robinson, Dave Connelly

Remote: Dan Cromer, Warren Brown, Jeff Capehart, Shawn Lander, Ken Sallot, Joe Gasper, Iain Moffat

Others: Saira Hasnain, John Madey, Tom Livoti,

Deliverable Answered: Ms. Saira Hasnain will return with information from ISO on type of data Yammer is approved for at next SIAC April 3rd 2018.

Yammer is not approved for Restricted Data. Link to (Etools) as reference.

1) ACTION Deliverable: ALL SIAC members. Send list of Xerox PrintSmart positives and negatives to Lane Blanchard (jlb1@ufl.edu). For next SIAC meeting Agenda Item.

2) ACTION Saira Hasnain will be distributing document to SIAC members this week (04/03-04/06) requesting input for naming conventions for Groups and Teams

3) ACTION Shawn Lander will be reaching out to the ISO, specifically Ms. Cheryl Ganto, regarding Invitation Apps and the request to pursue getting certain Invitation Apps approved for use. Once completed this will allow UF IT and Distributed IT groups to direct customers to certain third part apps which are approved for use.

Shelved: Until June SIAC→ Progress on Enterprise Support for Wireless Displays, Tom Livoti

3:00 to 4:30 pm 04/03/2018 Hub 272

AGENDA

* Office 365
* Microsoft Groups and Teams
* URL Shortening
* Recent account lockouts
* Invitation apps such as Evite or Punchbowl (requested by Shawn Lander)

Office 365

Saira Hasnain: Start conversation about Microsoft 365 and branding with email addresses. xxxx@ufl.edu vs xxxx@cob.ufl.edu--xxxx@cop.ufl.edu. What would be palatable for an email naming convention for moving to 365. Specifically what is the impact to losing institutional third level domains in email addresses. Third level domains are an issue when moving email to the cloud and may not be an option.

Shawn Lander: Problem with prefix space also with email addresses. More specifically an individual may have a vanity domain email address within their department of xxxx.xxxx@cop.ufl.edu and a UF email address of xxxx@ufl.edu.

Warren Brown: Concerned about faculty publications that have @museum.ufl.edu.

Saira Hasnain: Answer to Warren...Vanity emails will continue to receive email. Those vanity email addresses currently in existence will continue to receive email, but no new vanity or third level domain email addresses will be created after a certain date, once on-prem email services are moved to the cloud.

Ken Sallot: What is the impact to service accounts which have been created at the department level to address internal business processes, for example? These third level domain email addresses don’t align with an individual’s Gatorlink account.
Lane Blanchard: Software licensing for certain packages only recognize vanity emails for authentication and access privileges. PerkinElmer Cambridgesoft within Pharmacy is a specific example.

Shawn Lander: Concern about role based email addresses (hr@cop.ufl.edu). Doesn’t see third level domain email addresses being easily addresses or resolved.

Warren Brown: Email distribution lists and subscriptions would be an issue.

Dan Cromer: Zoom in Canvas, had faculty with issues but easily addressed with training to his users to use their Gatorlink for authentication. Additionally, IFAS has hundreds of service accounts.

Warren Brown: Service Accounts have two aspects. Event driven (for a team of people) and Student Employees.

Mark Robinson: Incredible amount of communications in Law involves service accounts.

BASICALLY: BREAKS LOTS of things. Tread carefully.

ProofPoint: Renewal is based on mailboxes. Number for UF is 30k+. Just renewed and good for 3 years.

Groups and Teams

Saira Hasain: Naming convention input. Will distribute circular write up on proposal so SIAC can respond. In next week will distribute paper to SIAC for feedback before next meeting. Pilot planned to go live June-July.

Dan Cromer: We have a naming convention OU for service accounts

Shawn Lander: Convention not enforced.

Shortened URL

Saira Hasnain: Google is changing its URL shortening service. Does SIAC want to pursue a service for URL shortening. Shortened URLs services offer plans for shortened URLs that stay persistent for 3 years but then have to be extended for a cost.

Ken Sallot: In terms of papers etc...the library has a mission to maintain documents (document repository) and will have a document maintaining URLs →Krise Kirmse, true but for not for marketing information.

Iain Moffat: Bitly. Conducted some research on URL shortening services. Starting cost is about $15k a year. If UF had a vanity domain for shortened URLs but maintaining changes could become a headache and quite burdensome.

Shawn Lander: Topic was raised by Dan Cromer. BUT was Dan asking for guidance on how IFAS should proceed with a service for shortening URLs or what Dan asking UF to take charge and provide a service.

Dan Cromer: IFAS would like guidance on how UF would like IFAS to proceed with purchasing a service. Does UF have any thoughts or comments.

Shawn Lander: Not sure the University should be in the business of providing URL shortening.

Saira Hasnain: It could be a UF issue if it becomes a UF Branding issue.

Warren Brown: We can program our own URL shortner

Ken Sallot: Point, it will require man power for a URL shortener and for maintenance. Believe this is lower priority for limited resources.

Invitation Apps
Shawn Lander: PunchBowl apps. Have these apps been Risk Assessed? Shawn pursued this questions with the ISO. Submitted a Risk Assessment which Cheryl Granto picked up. Reason for topic: Invitation Apps→ UF should have a policy because these apps mine people information. Nothing is for free. Should UF be providing guidance? Doodle is an example.
Answer from SIAC: Approve certain ones for use upon getting a Risk Assessment. (Eric Olson)...this way we avoid the DropBox issue→ UF denies use of product but customers use anyway. By approving certain Invitation Apps UF will be able to steer customers to approved (Risk Assessed) Apps to meet the customer’s business process.
Shawn Lander will reach back to Cheryl Granto with above answer

Account Lockouts
Saira Hasnain: IMAP protocol to Exchange gets hit (brute force attack) and results in account lockout. Campus IT is trying to take the logs from F5 and Exchange with SPLUNK to identify the issue and proactively notice brute force attacks. Have instructed UF IT to initiate an early communication to constituents (distributed IT groups)→ IT Directors Email Distribution List

Provide a list of concerns with Xerox PrintSmart
YAMMER is not approved for Restricted Data (FERPA, PHI)