2,015 supercomputing customers supported in FY 2017

Crucial to developing and delivering exceptional IT services for UF are the ongoing partnerships with campus units and with state and national organizations. These partnerships also support the university’s mission by rationalizing IT and reducing costs. Dynamic collaboration leads to new ideas for IT service delivery and can help UF get into the top-ten.

More information about UFIT’s efforts to support the university’s teaching and learning and research environment will be available in the 2016-2017 Contributions Report. In the meantime, please do not hesitate to contact me if you have any suggestions for ways we can support faculty innovation at UF.

Go Gators!

Elias G. Eldayrie
Vice President & CIO
@Eldayrie

149,250 Help Desk client support contacts (phone, walk-in, and email) in FY 2017
133,827 Unique Guest Wi-Fi Logons at UF in FY 2017
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Enabled entrepreneurship at Florida’s Innovation Hub with a wall plate network, wireless, and VoIP services.

The number of times in FY 2017 a malicious attack was attempted to a computer on the UF network: 100,904,874

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Enabling Academic Success in a Secure Computing Environment

Marco Salemi, Ph.D.
Professor
Department of Pathology, Immunology and Laboratory Medicine

Tananchanok (Lily) Jantarachota
Sophomore
Major: Architecture

enabled a secure computing environment for students to conduct research. Without HiPerGator, we could not conduct any of the research that we are doing.

UFApps is very useful because it gives students access to software like AutoCAD, Photoshop, and Rhino, which are crucial for architecture. Providing these apps helps students who don't have the financial means to buy them access the right tools for success.

Providing robust, reliable, and trusted IT administrative services

Kept UF Networks, Data Safe
Installed 2,443 network ports, keeping UF staff and their devices connected to campus and to colleagues around the globe.

Modernized Systems
Invested more than 46,000 hours of staff time for the COMPASS Program, in support of the comprehensive project to modernize UF student information systems.

Increased Campus ADA/EIT Compliance
Captioned and transcribed 1,291 videos totaling more than 279 hours’ worth of course material, in support of EIT compliance.

Increased Connectivity Options
Expanded the EDUROAM Wi-Fi network to include campus outliers like Gainesville Regional Airport, minimizing downtime for faculty who travel on university business.

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