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2024  
UF Identity & Access Management Services



# SAILPOINT IDENTITY SERVICES

*EFFORTLESSLY MANAGE AND SECURE ACCESS TO  
APPLICATIONS AND DATA THROUGH THE LENS OF IDENTITY*

# WHAT YOU NEED TO KNOW NOW

*STARTING HERE*

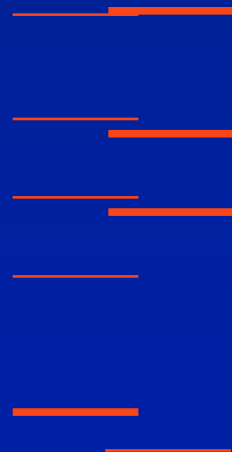
**What is SailPoint**  
**Users in SailPoint**  
**The Process**  
**Impacts to Practice**



SECTION I



# WHAT IS SAILPOINT



# SailPoint IdentityNow

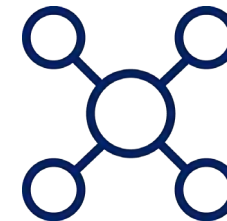


**SailPoint IdentityNow is an Identity Security Platform that will replace the old, in-house "ARS" system in [my.ufl.edu](https://my.ufl.edu)**

**It offers UF:**

1. functional continuity
2. a simple User Experience

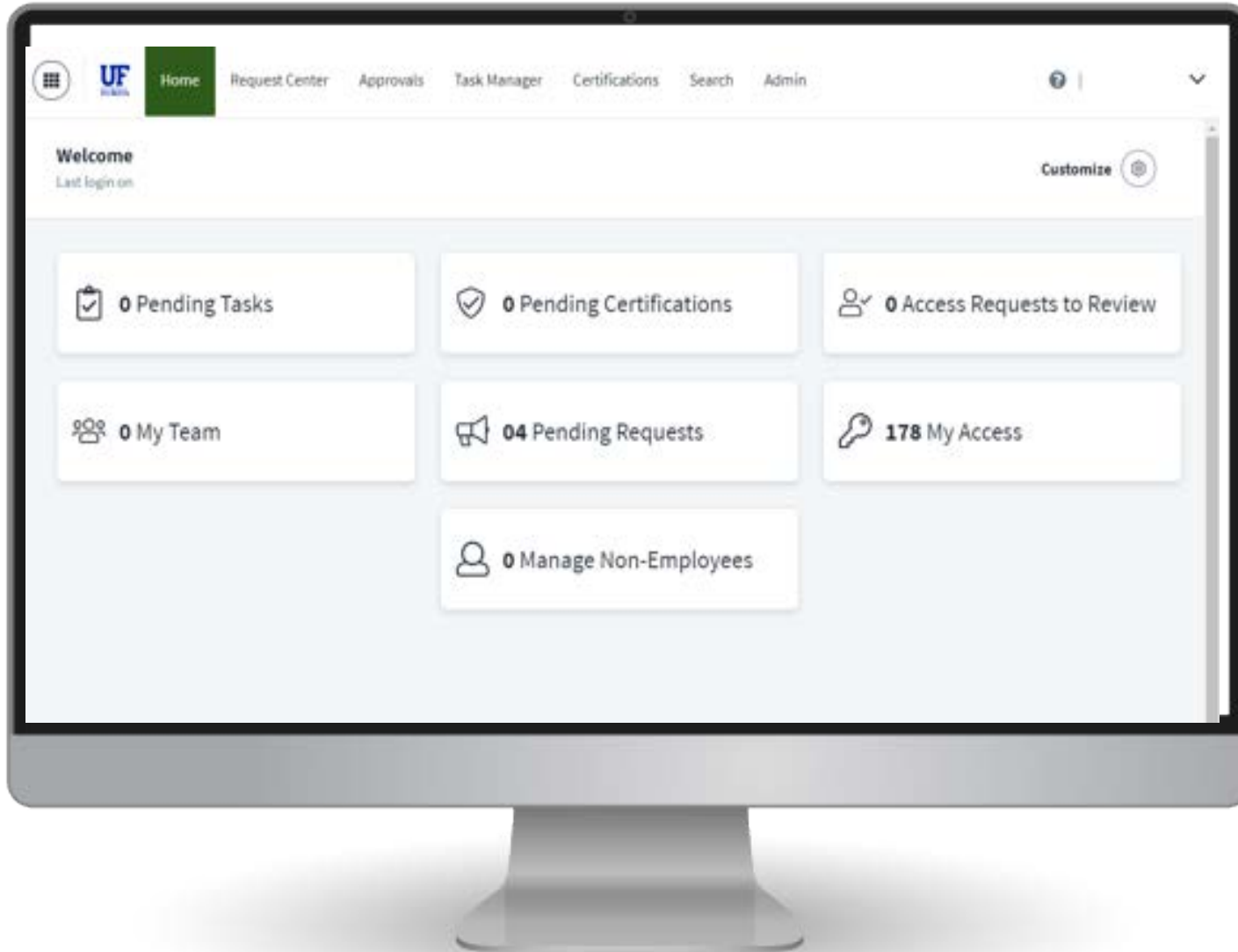
# Functional Continuity



## **Much of how IdentityNow will work is very similar to ARS**

- Criteria-based assignments, aka "birth right"
- Request-based assignments from DSAs
- Lifecycle-based certifications and removal of roles (leavers and movers)

# Simple User Experience



**1** REQUEST CENTER

**2** APPROVALS

**3** CERTIFICATIONS



SECTION II



# USERS IN SAILPOINT



# Three Roles



*Requester*



*Approver*



*Auditor*



# Requesters

## Who are Requesters? DSAs (continuity)

DSAs in PeopleSoft	DSAs in SailPoint
<ul style="list-style-type: none"><li>• All Have Identified Area of Authority</li><li>• All Can Request Security Roles</li><li>• All Can Request Removal of Security Roles</li><li>• All Notified of Recertification Requirement</li></ul>	<p><b><u>All DSAs</u></b></p> <ul style="list-style-type: none"><li>• All Can Request for All UF</li><li>• All Can Request Roles</li></ul> <p><b><u>*Primary DSAs only</u></b></p> <ul style="list-style-type: none"><li>• Can Request Removals</li><li>• Notified of Recertification Requirement</li></ul>

\*Primary DSAs will be selected by UF HR depts

### **Best Practice**

- Double check entered data to ensure UFID accuracy
- Only request for relevant department to the DSA



# Approvers



## Who are Approvers?

- The process of Role Approvers assigned to specific roles will not change.
- Current Role Approvers will retain authority of the roles they manage now.
- Approver Groups are called “Governance Groups”

# Auditors

Frequently examine role provisions  
& ensure policies and procedures  
are being followed





SECTION III



# The Process



# Basic Steps

1

Requester  
requests a role



2

Approver  
reviews the role  
request



3

Approver  
makes a decision

# UF Security Roles

- Roles remain the same
- Easily searchable in SailPoint
- Details for each role are provided:
  - Role description
  - Training requirements or recommendations
  - Governance group/Approver

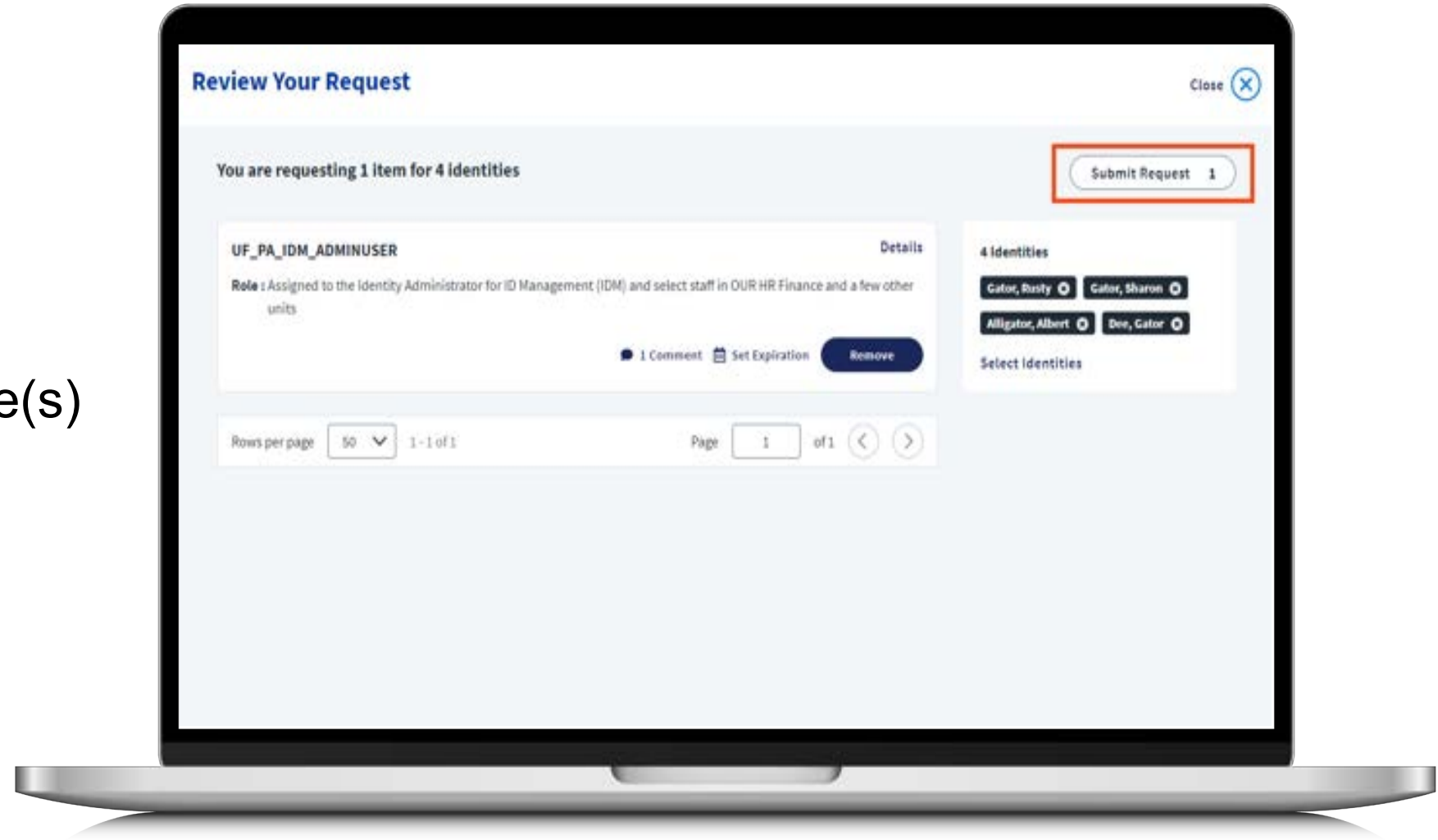




# Send Request(s)

## Request Center

1. Search UFID(s)
2. Search desired Role(s)
3. Submit



## A u t h o r i z a t i o n   A r e a   C o m m e n t s

Requesters should provide **abundant context and explanation** in the comment section of security role requests to help Sec Approvers who may not be familiar with the employee's area of needs understand why the security role request should be granted





# N o t i f i c a t i o n s

## Automated emails sent to:

1. Requester
2. Approver
3. Employee who needs the role



# A p p r o v e r D e c i d e s

1. View role history of employee
2. Detect Separation of Duties violations
3. Deny or Approve role request



## A d d i t i o n a l T a s k s

- Request Roles for My Team
- Review Submitted Role Requests
- View My Requests
- Remove Roles from My Team Members
- Approvers: Approving Requests

 Instructional Guides will be provided





SECTION IV



# Impacts on Practice

## K n o w n I m p a c t s

**Several business processes may need to change including but not limited to:**

- How DSAs interact with Authorization Requests
- How authorization prerequisites (like training) are determined and enforced
- How and when users' authorization is certified/recertified
- How different job actions trigger authorization changes such as hire/transfer/termination
- All documentation/web pages, etc. referring to ARS will need updates



Training will be provided in the coming months

Implementation Timeline

*August*  
**2024**



# FAQ

visit [identity.it.ufl.edu](https://identity.it.ufl.edu)  
& email [ufit-ars@ad.ufl.edu](mailto:ufit-ars@ad.ufl.edu)

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THANK  
YOU

*HAPPY TO TAKE QUESTIONS!*